



CARAVAN STORAGE AGREEMENT

This Agreement is made between

customer number

(hereafter referred to as the customer) and Stowford Village.

Stowford Village permits the customer named above to keep in the storage facility situated at Stowford Village, in a place as directed by Stowford Village, a caravan (the property of the customer), for the purposes of storage only and not for habitation or recreation.

1. The caravan must be the sole property of the customer, either outright or subject to a purchase agreement with a bank or finance house. Such proof or ownership will be offered to Stowford Village. We do not accept caravans into storage that are wider than 2.43 metres such as twin axle Burstner, Knaus, Tabbert, Hobbies and other similar vans.
2. The customer must provide proof to Stowford Village that the caravan is subject to an insurance policy that is a minimum of Third Party Liability. This insurance policy must remain valid during the period of the Agreement. Failure to provide documentation will result in termination of the storage agreement.
3. The customer will undertake to display a conventional 'Ministry of Transport' type registration plate on the back of the caravan. Advertising material is not permitted to be displayed in your caravan e.g. for sale signs.
4. All caravans must be kept in good order and appearance and must be serviced by a competent person and washed no less than once a year. The customer must provide proof to Stowford Village that the caravan has been satisfactorily serviced to the minimum of a road chassis service. Failure to have the caravan serviced can invalidate your insurance if the specific terms of the policy are not met. Any recommended remedial work must be completed before using your caravan on site. Hitch-locks must also be checked regularly.
5. Under no circumstances will we accept a caravan into the storage facility that requires a standard wheel-clamp fitted. Alko Secure type wheelclamps may be permissible for customers who are responsible for towing their own caravans. UNDER NO CIRCUMSTANCES will Stowford Village hold keys for or tow a caravan with a wheelclamp fitted. In the event of any damage to a caravan resulting from a wheelclamp being fitted, Stowford Village WILL NOT be held liable.
6. During the term of this Agreement the customer agrees to adhere to the Rules, Terms and Conditions and to pay the relevant storage fees in accordance with the tariff, which is reviewed and published annually. All caravans in summer storage must be used on site for a minimum of 14 nights between Easter and 31st October. Any caravan in summer storage that has not been used between these dates will incur a £5 lack of use surcharge for each night not used.
7. Nothing in this Agreement shall be construed as giving the customer exclusive possession of the site on which the caravan may from time to time be placed or as creating any tenancy between the customer and Stowford Village. Stowford Village reserves the right to, as considered necessary, move the customers' caravan to another site within the storage area.
8. All renewal fees must be received a minimum of 14 days before the existing period of storage expires. A surcharge of £10 per month will be added to any outstanding storage fees from the due date.
9. Customers must make bookings for their own caravans; we will not accept bookings made by friends and family unless we have written authorisation. Stowford Village cannot guarantee storage customers a pitch at busy times, therefore early booking is recommended. Pitches are allocated at our discretion and normal site booking conditions apply. We cannot guarantee specific pitches.
10. Where a 'tow on' has been requested, customers should ensure that they arrive before Reception closes or telephone to confirm a pitch number and that the caravan is on pitch. Under no circumstances will there be any assistance available after Reception has closed. Where a 'tow off' is requested the caravan must be left ready to tow with the corner steadies raised. In the event that the caravan is not left ready to tow and we are required to raise the corner steadies, the customer will be charged the standard call out charge. All tow on/off charges are payable in advance. The caravan owner is liable for any unpaid site or towing fees incurred by other persons using their van.
 - a. Corner steadies can often be damaged through misuse. They must not be used for levelling the caravan, as they are not load bearing. We advise the use of blocks to avoid over winding.
11. The caravan and its contents shall, at all times, be stored at the risk of the customer. Stowford Village shall not be liable for any loss or damage to the caravan or contents however caused and shall be under no obligation to supervise the storage facility or to take any steps whatsoever to protect the caravan or the contents thereof against such loss or damage.
12. If Stowford Village are required to tow the customers' caravan, this will be done at the customers' risk and on their own insurance. We will accept no responsibility for any loss or damage to a caravan



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hitch-lock, hitch-lock cover or a key, or any damage incurred through modifications i.e. motor movers. In the event of an accident resulting in serious damage to the caravan, our contribution to repair costs may (at our discretion), be a contribution towards the insurance excess figure but will not exceed £100 under any circumstances.

13. To protect customers' caravans, Management reserve the right to close the storage field to the public when bad weather has made driving conditions hazardous. Stowford will continue to tow caravans and the usual charges will apply.
14. For FIRE SAFETY reasons all gas bottles must be turned off or removed and batteries must be disconnected before going into storage.
15. Any storage customer's caravan being sold to a third party may not automatically be accepted back into storage. Management may wish to assess the age and condition before making a decision. Any caravan reaching 15 years of age from new will be assessed for its suitability for continued occupation of the storage facility. Management's decision will be final.
16. The Storage Agreement may be terminated:
 - a. by Stowford Village if this agreement is not adhered to by the customer.
 - b. by the customer removing the caravan from Stowford Village following payment of all fees due (with the exception of pre-arranged temporary removal).
17. Either party may terminate the Agreement as outlined in items 16a and 16b. If the Agreement is terminated during a period in which the storage fee has been paid in advance, Stowford Village shall not make any refund to the customer.
18. Stowford Village retain the rights to sell, remove or dispose of the caravan:
 - a. if after 3 months (90 days) from the renewal date no payment has been received.
 - b. upon giving the customer 28 days notice of intention to do so, the caravan will be offered for sale and Stowford Village will deduct the following:
 - i. any costs of sale including but not limited to, costs incurred in advertising, a reasonable sum in respect of time spent in arranging the sale, any servicing costs and commission payable to an agent instructed to sell the caravan on Stowford Village' behalf and any legal costs incurred.
 - ii. Any sum due from the customer to Stowford Village for storage under this Agreement.
 - iii. A surcharge of £10 per month on the outstanding fees.

19. Privacy Policy (GDPR) – For information on how we store and manage your data please visit royalresorts.co.uk/terms-privacy/

20. Stowford Village reserves the right to refuse a customer requiring storage for a caravan or to terminate this Storage Agreement without explanation.

I/We confirm that I/we have read and understood and will adhere to the terms and conditions of this Agreement.

Signed

Date

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